

Exchange Server 2016 Mailbox Export Request Error

To give you a brief about my environment, we are running a very sophisticated multi-tenant environment for serving our customers/users. I had a request export one mailbox from Exchange, Exchange mailbox was hosted in the root domain and the user account was available a separate domain in an existing forest.

Once I run the command “New-MailBoxExportRequest”, I was getting the following error

WARNING: An unexpected error has occurred and a Watson dump is being generated: Object reference not set to an instance of an object.

WARNING: Task module "LoggingModule.OnIterateCompleted" fails with exception "Object reference not set to an instance of an object.". This module is skipped. Task execution result should not be affected.

```
[PS] C:\Windows\system32>New-MailboxExportRequest -Mailbox "██████████" -FilePath \\██████████\PST\██████████.pst
WARNING: An unexpected error has occurred and a Watson dump is being generated: Object reference not set to an instance
of an object.
WARNING: Task module "LoggingModule.OnIterateCompleted" fails with exception "Object reference not set to an instance
of an object.". This module is skipped. Task execution result should not be affected.
Object reference not set to an instance of an object.
+ CategoryInfo          : NotSpecified: (:) [New-MailboxExportRequest], NullReferenceException
+ FullyQualifiedErrorId : System.NullReferenceException,Microsoft.Exchange.Management.Migration.MailboxReplication
.MailboxExportRequest.NewMailboxExportRequest
+ PSComputerName        : ██████████
```

Then I run the following command to check it with works:

```
[PS] C:\Windows\system32>Set-AdServerSettings -ViewEntireForest $True
```

But unfortunately it didn't help with the following error:

```
[PS] C:\Windows\system32>New-MailboxExportRequest -Mailbox "██████████" -FilePath \\██████████\PST\██████████.pst
The operation couldn't be performed because '██████████' couldn't be found.
+ CategoryInfo          : NotSpecified: (:) [New-MailboxExportRequest], ManagementObjectNotFoundException
+ FullyQualifiedErrorId : [Server=██████████,RequestId=e8403935-b300-41a3-ba58-ead80f00523e,TimeStamp=2/13/201
9 6:18:16 AM] [FailureCategory=Cmdlet-ManagementObjectNotFoundException] 88A0AB92,Microsoft.Exchange.Management.Mi
gration.MailboxReplication.MailboxExportRequest.NewMailboxExportRequest
+ PSComputerName        : ██████████
```

After running the following command (syntax) I was able to export the mailbox successfully.

```
[PS] C:\Windows\system32>New-MailboxExportRequest -Mailbox "EMAILID" -FilePath
\\SharePath\user.pst -DomainController <FQDN of the domain controller where the user account
resides>
```

```
[PS] C:\Windows\system32>New-MailboxExportRequest -Mailbox "██████████" -FilePath \\██████████\PST\██████████.pst -DomainController 005
Name           Mailbox           Status
-----
MailboxExport ██████████        Queued
```